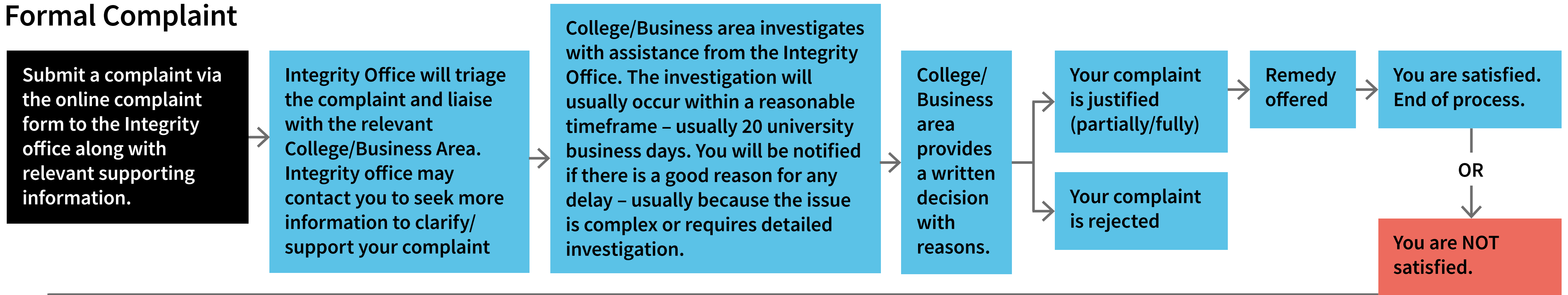


Formal Complaint



Internal review of a Formal Complaint

