

STUDENT GUIDE

Your guide to studying with us

ACKNOWLEDGEMENT OF COUNTRY

We acknowledge the Ancestors, Elders and families of the Kulin Nation (Melbourne Campuses), the Eora Nation (Sydney Campus) and the Yulara/Yugarapul and Turrbal Nation (Brisbane Campus) who are the traditional owners of University land. As we share our own knowledge practices within the University may we pay respect to the deep knowledge embedded within the Aboriginal community and recognise their ownership of Country.

We acknowledge that the land on which we meet, learn and share knowledge is a place of age old ceremonies of celebration, initiation and renewal and that the Traditional Owners' living culture and practices have a unique role in the life of this region.

To learn more, please contact the Moondani Balluk Academic Unit on +61 3 9919 2836 or Moondani.Balluk@vu.edu.au.





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WELCOME

We're thrilled you're here! Whatever your path is, we'll be by your side every step of the way, with services to help you, words of encouragement and opportunities to inspire you.

Your VU journey could involve:

- a placement with one of our industry partners
- studying in another country with our exchange programs and study tours
- learning from experts in your field.

This guide is full of useful information to help you on your way at VU.

If you have any questions, you can access ASKVU (askvu.vu.edu.au), call us on +61 3 9919 6100 or live chat with us. We're always happy to help.

Whatever your reason for coming to VU, we've got your back. You're on your way to success – congratulations and welcome!



COVID-19 SAFETY

VU campuses are open and welcoming staff, students and visitors in a COVID-safe way.

- VU strongly encourages all eligible staff, students and visitors to get vaccinated and maintain up-to-date vaccinations to help protect the community, their loved ones, and each other.
- We strongly recommend wearing a face mask indoors, especially if you can't stay 1.5m away from other people. Carry a mask with you at all times (unless you are exempt).
- If you have any COVID-19 symptoms, no matter how mild, please get tested and isolate immediately until the results of that test are known.
- Teaching and learning (in-person or online) location is dependent on the course. Find out more about course delivery modes.
- If you have concerns, speak with your course coordinator first, or talk with someone at Student Services (<u>VUHO</u>).

vu.edu.au/coronavirus

NET ZERO PLAN

Aboriginal and Torres Strait Islander peoples, the First Peoples of this land, have cared for Country for generations. Country is the land, water, sky and all the living things that occupy those spaces and exist between them.

VU is committed to Protecting Country. Every decision we make must contribute to improving the health and wellbeing of our local and global communities, and the planet that we share.

The Net Zero Plan honours this commitment.

vu.edu.au/sites/default/files/vu-net-zero-plan.pdf

Want to make an impact and fight climate change?

You can participate, discuss climate action, and affect real change at VU. Get involved and be a part of the discussion.

bit.ly/3HPc57l

OUR SERVICE COMMITMENT

We believe in the power of education to transform lives and we will do everything we can to ensure you are well supported and informed.

We recognise that you are an individual with personal goals. Our student service and administration teams will empower and assist you to achieve your goals.

We aim to provide you with a high quality service, giving you the best student experience. To do this we deliver services using best practice customer service standards.

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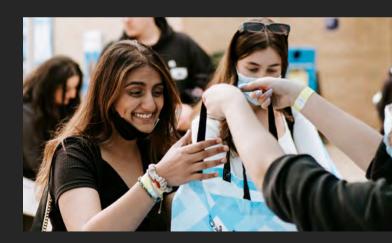
Five things to do before you graduate

- 1. Volunteer! You'll meet great people and get heaps of opportunities to develop leadership skills.
- 2. Study overseas and get credit for your course with VU's partner universities.
- 3. Attend uni parties and make new friends.
- 4. Join a club or society. Get involved, network and have loads of fun.
- 5. Flash your digital student ID card. Most places give student discounts, including movie theatres.

FESTIVALS & EVENTS

There's always something to see or do at and around VU – from free community events and cultural activities to student orientation and local festivals. Get out into the community and get involved.

See page 8 of this guide for some of the key events of 2023.



February

- Midsumma
 midsumma.org.au
- VU Family Welcome vu.edu.au/orientation
- O-Fest vu.edu.au/orientation

March & April

 Melbourne International Comedy Festival comedyfestival.com.au

May

- Human Rights Arts & Film Festival hraff.org.au
- Melbourne Writers
 Festival
 mwf.com.au

June

- Stress Less Fest facebook.com/vustudentlife
- Rising Festival <u>rising.melbourne</u>



July

O-Fest vu.edu.au/orientation

August

 Wear it Purple Day wearitpurple.org

September

 AFL Grand Final afl.com.au

October

◆ V4U Day vu.edu.au/v4u

November

- Melbourne Cup Carnival bit.ly/melbourne-cup-carnival
- Melbourne Queer Film Festival (MQFF) mgff.com.au

December

 NYE fireworks in Footscray Park maribyrnong.vic.gov.au





Delivery modes

VU is open to all students, with a flexible approach to learning that lets us navigate changing circumstances – so you can study uninterrupted.

These delivery modes are:

- In person: Your unit or classes will be delivered on the campus you have enrolled in. The timetable will display "On Campus" and provide the room where the classes will be held and you will physically attend those classes. All learning activity delivered on campus will continue to be run under strict COVID-19 safe practices.
- Online real-time: Your unit or classes will be delivered online using Zoom. The timetable will display "Online Real Time (ZOOM)" and you will attend scheduled classes remotely through Zoom classrooms.
- Online self-paced: You will participate in learning activities online over that period but not at a set time. You will be able to conduct these activities at a time that suits you, providing those activities are completed by the required time. Your timetable will display "Online Self-Paced".

Hybrid: Part of your unit will be delivered in person on the campus you have enrolled in, with the remainder delivered in an online mode. The timetable will state which classes or activities in the unit will be delivered on campus and which classes or activities will be online, in either real-time or self-paced mode.

Your unit will show whether it is delivered wholly online real time, online self-paced or in person. If your unit is delivered in Hybrid mode, each class within the unit will show whether it is delivered in person or online. Please be sure to check all the individual classes in your unit.

vu.edu.au/course-delivery

VU Block Model

The VU Block Model is focused on making your chances of study success greater. It is also designed to make sure you're ready to enter the workforce by delivering career-focused activities and programs that you won't find elsewhere.

Blocks

Each block focuses on one unit (subject) and is only four weeks long in undergraduate and some postgraduate courses, and eight weeks long in some postgraduate courses. There are up to four days between blocks to relax and prepare for the next. Students in four week units have up to ten teaching periods per year, and students in eight week units have up to five teaching periods per year.

Teaching sessions

Each unit will have around three 2-3 hour, face-to-face teaching sessions per week and teaching sessions will be scheduled over three days, in multiple combinations of days and times (morning, mid-morning, afternoon and/or evening). This allows you to choose the combination that best suits you.

Study, course & future essentials

All students have access to a range of Study Essentials in their first year, Course Essentials in middle years and Future Essentials in final years. Essential Activities are also available for postgraduate students throughout their studies. They are designed to enhance learning, stimulate thinking and build the knowledge and skills needed to be successful in study and career. Find out more from the Learning Hub.

Assessments

Assessments have been reimagined to fit within the four or eight week period. All assessments will be completed within the block so that students receive early and ongoing feedback. With less emphasis on exams, the type of assessments depend on the unit. In the units that do have exams, these will be scheduled during students' regular class times.

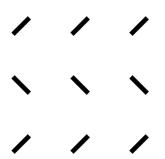
vu.edu.au/block-model

Postgraduate study

Postgraduate courses will be in organised in one of the following ways.

- Four-week mode: Study one unit at a time over four weeks (part time or full time).
- Seven-week mode: VU online courses only. Study one unit at a time over seven weeks (part time).
- Eight-week mode: Study either two units at a time over eight weeks (full time) or one unit at a time over eight weeks (part time).

vu.edu.au/postgraduate-block





Enrolment

We'll send you an email with everything you need to know about your enrolment.

Enrolling in a higher education course?

It's easy to enrol online, but if you need help, see our website for information about enrolment.

vu.edu.au/enrolment

Enrolling in a course with Victoria University Polytechnic?

Understand the process of enrolling at Victoria University Polytechnic by going to the VU Polytechnic website.

vupolytechnic.edu.au

Top enrolment tips

- Make sure you enrol by the specified dates to secure your place in the course.
- Attend a course info session and talk to your Course and Unit Advisor (CUA) – they'll help set you up for success.
 - vu.edu.au/course-unitadvice
- Make a note of the last day to add or drop units, organise your HELP loan or VET Student Loan, pay for your fees upfront or talk to us about a payment plan.

Key dates

vu.edu.au/calendar

Online resources

MyVU

This is where you can update your personal details, check your results, pay your fees and stay up to date with the latest on-campus events and offers.

You can also update your enrolment and contact details, access your email, view your online enrolment, check your calendar, update your timetable and much more

myvu.edu.au

VU Collaborate

VU Collaborate is our online learning management system (LMS). Access it via MyVU > VU Collaborate or the VU App.

Using VU Collaborate, you can:

- view content related to your studies
- upload and conduct assessments online, such as assignment submission and quizzes
- communicate with your peers and instructors
- stay up to date with what's happening in your course.

VII student email

Enrolled? What next? Activate your email! It'll be ready about 48 hours after the first time you enrol.

This is where we'll send you everything you need to know, so make sure you check your VU student email regularly or redirect it to your personal email.

vu.edu.au/student-email

VU Calendar

The VU Calendar includes all the latest student events and access to MyTimetable. If you're a higher education student, once you've enrolled you can allocate your class activities online with MyTimetable.

Log in via MyVU > VU Calendar > MyTimetable link at the top of the page.

In MyTimetable you can:

- browse available times for the units you're enrolled in
- specify your time preferences and when you'd like to attend class
- change your allocated class times after preferences have been sorted (subject to availability).

Student Advising program

VU's Student Advising program gives students the opportunity to talk to a dedicated Student Advisor. These advisors have specialist knowledge and advice to help you achieve your goals at university and beyond.

We have developed a brief series of questions that you will complete via MyVU in the first few weeks of your course. Once you have completed these questions, we will provide you with your Success Plan, containing valuable information and resources to help you drive your own success. You will also be introduced to your Student Advisor who will be available to help guide you throughout your journey.

bit.ly/3l0IPSe

Course & Unit Advisors (CUAs)

CUAs are your first point of contact for detailed college specific course-related advice.

If you're unsure whether you need to contact a CUA, visit your nearest VUHQ – they will put you in contact with the right person.

vu.edu.au/course-unit-advice

ASKVU

Got a question? Check ASKVU.

ASKVU has FAQs related to student administration, enrolments, fees, admissions, alumni, library, graduations, examinations and more.

If you can't find the answer to your question, you can ask a new question or speak with one of our staff via live online that

askvu.vu.edu.au

Student ID card

Your student card is your ticket to:

- library services, including computer bookings
- counselling and student advisory services
- great student discounts.

Apply for your student ID card online. Your digital student ID card is accessed via the VU App.

If you require a physical student ID card, you can collect it from your preferred VUHQ. Physical ID cards are provided to placement and accessibility students only.

If you have requested a physical ID card and you do not meet the eligibility criteria, a digital card will be generated instead.

askvu.vu.edu.au/app/IDsubmit

- Forgotten your MyVU password?
- Want to calculate your grade point average?
- Need a certified copy of a document?

ASKVU has the answers!

GET Informed

Are you SSAF savvy?

The Student Services & Amenities Fee (SSAF) is a compulsory student fee. It's spent on non-academic things designed to make VU a better place for everyone. O-Fest, artistic murals, clubs and societies and state-of-the-art sport and fitness facilities have all been made possible by SSAF.

If you've got an idea that'll benefit students, why not apply for a SSAF grant and make it a reality!

vu.edu.au/ssaf

Fees

You can find information on your fees in MyVU. The fees you pay depend on a number of factors, including:

- the units and course that you enrol in
- your citizenship or residency status
- when you commence the course
- your prior qualifications.



Top fee tips

- If eligible, apply for Financial support via MYVU and complete the government eCAF before census date.
- Make sure you pay your fees by the due date on your statement of account to avoid a late payment fee.
- If you're having problems paying your fees, we can help.
 Contact us on +61 3 9919 6100 to discuss payment plan options.

vu.edu.au/fees

Scholarships

VU awards hundreds of scholarships each year to students at all levels – vocational education, undergraduate and postgraduate.

Check out our equity scholarships, awarded based on financial need, and our merit scholarships, awarded based on achievement.

vu.edu.au/scholarships

"Always at the back of my mind, I really wanted to get that scholarship but didn't know whether or not I would get over 90. When I was finally offered it, it was BIG!"

LUKE MARINELLI

Past scholarship recipient

Library

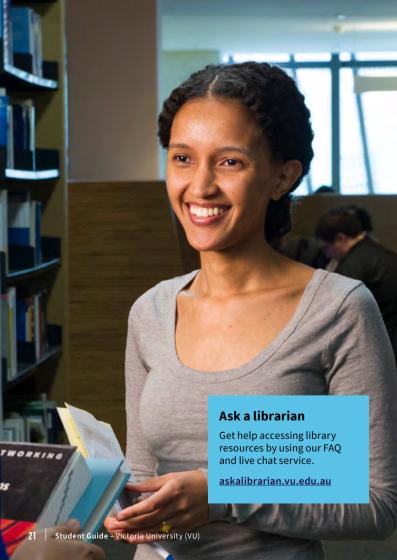
Visit any of our campus libraries for help with your information needs, access to a computer and the internet, or a quiet place to study.

Access our online resources anywhere, any time.

Take one of our programs to develop your research skills and learn how to use our full range of resources.

vu.edu.au/library

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CREATING A SAFER COMMUNITY

Download the free VU Safe app

It connects you to emergency assistance on campus, support services, request first aid or a security escort, receive safety updates, and track the VU shuttle bus.

vu.edu.au/safety-app

Health & wellbeing

It's important to us that you stay healthy and happy while at VU. These resources can give you information and advice, or refer you to experts if needed:

- VU Health Advisor
 vu.edu.au/health-advice
- General health and wellbeing betterhealth.vic.gov.au
 healthtranslations.vic.gov.au
- Melbourne Sexual
 Health Centre (free sexual health advice, phone interpreters available).

A Safer Community

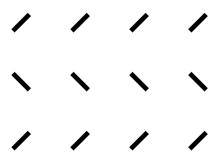
We want you to feel safe at VU.

Safer Community supports students who experience upsetting behaviour including bullying, stalking and sexual assault. You can get help from Safer Community if you:

- are worried about your safety
- are worried about someone else
- see something you think isn't right.

+61 3 9919 5707

vu.edu.au/safer-community safer.community@vu.edu.au





Find detailed campus maps (including access and mobility maps)

vu.edu.au/campuses

View interactive campus maps on the VU App to find all gender bathrooms, accessible entrances and more

vu.edu.au/vu-app

City

Our City Campus is surrounded by the gorgeous laneways and bustling streets of Melbourne's legal precinct and central business district (CBD).

About Melbourne CBD

Explore Melbourne CBD by foot and you'll find all kinds of things you never expected and some of the best street art in the world (try AC/DC Lane or Crofts Alley).

Melbourne is regarded as the coffee capital of the world. It's also said to have the highest number of cafes and restaurants per number of people.

Top five places to eat and drink

1. Piccolo Me

Your morning coffee shop, brewing from 6.30am-3pm, Monday to Friday.

piccolome.com.au

2. Izakaya Minami

A selection of Japanese and Asian fusion dishes, all made in-house.

izakayaminami.com.au

3. The Mint

Casual dining and beer garden. Happy hour every day 4:30–6:30pm.

themint.com.au

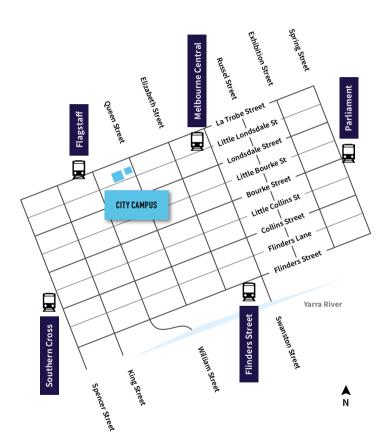
4. Gukbab

Experience the true taste of Korea as if you were in the heart of Seoul! gukbab.com.au

5. The Workers' Food Room

Cafe serving locally-sourced breakfast and lunch fare, wine, and wood oven specials. workersfoodroom.com.au

City Campus





Footscray

Footscray has two VU campuses – Footscray Park and Footscray Nicholson. Footscray Nicholson has a relaxed and friendly vibe and an emphasis on Victoria Polytechnic courses. Footscray Park is the largest of all our campuses and home to world-class sports science facilities.

About Footscray

Footscray is located 5km west of Melbourne, and less than 10 minutes by train from Melbourne CBD.

50% of the population speak two languages at home (double the Australian average). Footscray is known for its cafes and restaurants. Try Counterweight Vinyl & Espresso for coffee, second-hand records and toasties (there's no menu, you just have to ask).

Fancy something stronger? Mr. West is bringing craft beer to the heart of Footscray, Pride of Our Footscray is a great LGBTIQ+ space for a beer and karaoke, and Myrtle Cafe at Footscray Community Arts offers great brunch and wine nights with incredible city views.

Foostcray is also home to Kindred Studios, a multipurpose creative hub with rehearsal rooms, a stage and bar, and studios for yoga, dance, film and photography.



Top five places to eat and drink

1. Sloth Bar

A cosy bar with a balcony and beer garden right on Barkly Street.

sloth.net.au

2. Littlefoot

Great for a quiet drink and a bite to eat.

littlefoot.com.au

3. Footscray's Best Kebab House

Fresh Turkish kebabs, boreks and Halal snack packs. zomato.com/melbourne/ footscray-best-kebab-housefootscray

4. Small Graces

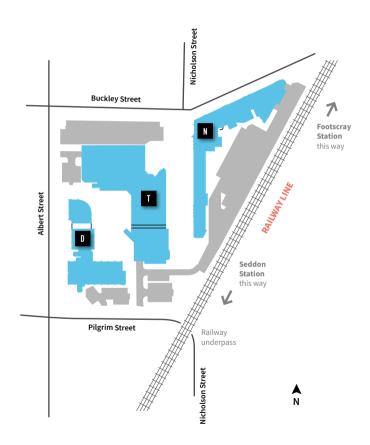
Excellent coffee and healthy, delicious breakfast. smallgraces.com.au

5. Ras Dashen

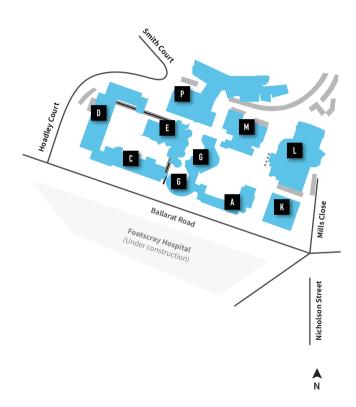
Ethiopian feasts to share with vegan and vegetarian options. zomato.com/melbourne/ras-dashen-footscray



Footscray Nicholson Campus



Footscray Park Campus





Outer West

St Albans campus is our health and nutrition hub. Sunshine hosts building, engineering and construction courses and the Western Melbourne English Program (WMEP). As of 2020, it's also home to our new state of the art Sunshine Skills Hub. Werribee is part of a modern technology precinct – specialised facilities for teaching and research include major research centres for water treatment, food science, fire safety and himmedical science.

About the Outer West

Sunshine lies 11km to the west of the CBD, St Albans is 15km north-west of Melbourne, and Werribee is 32km south-west of the city.

Get up close and personal with African wildlife at Werribee Open Range Zoo's off-road safari. It's a must see for tourists and Melbournians alike

Laverton Skate Centre is one of Melbourne's original roller skating rinks – in operation since 1983.

Top five places to eat and drink

1. Nene Highpoint Korean fried chicken.

nenechicken.com.au

2. New York Minute

Gourmet burgers catering for omnivores and vegans alike. newyorkminute.com.au

3. Fresh Chilli Deli Awesome BBQ pork rolls.

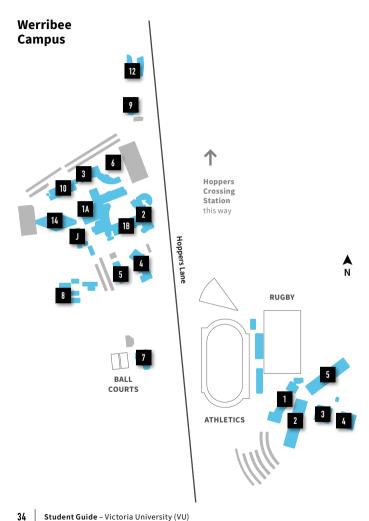
bit.ly/3DyBeAz

4. St Albans Hotel Bistro Pub grub.

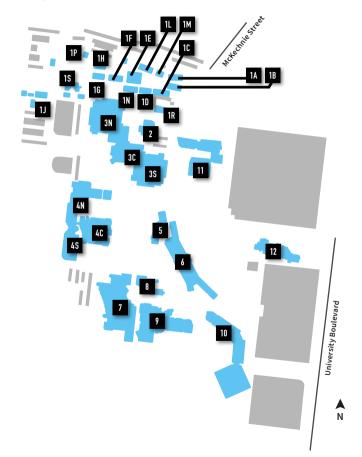
thestalbans.com.au

5. Sunshine Social

Australian barbecue food, beers and cocktails.
sunshinesocial.com.au



St Albans Campus



Sunshine Campus

Westmone and Street Westmone and Street A F



Transport

You can get to each of our campuses easily by public transport. Check out the Public Transport Victoria journey planner to help you plan your route to VU.

ptv.vic.gov.au/journey

Find out about parking, carpooling and bike hubs, including showers and lockers.

vu.edu.au/transport

Top five fun things to do in Melbourne

1. Live Music

Melbourne is the live music capital of Australia. Gigs are published weekly in Beat (beat.com.au) or The Music (themusic.com.au).

2. Football

Immerse yourself in Melbourne's sporting culture and watch a game of Aussie Rules footy.

afl.com.au

3. Eat

Get involved in Melbourne's diverse and innovative food culture.

broadsheet.com.au

4. Eureka Sky Deck

Get the best view of Melbourne at Eureka Sky Deck. Visit the restaurant on the top level or go to the edge if you feel brave enough.

eurekaskydeck.com.au

5. Royal Botanical Gardens

Melbourne's inner-city oasis. Go for a walk, do some bird watching or just enjoy the serenity.

rbg.vic.gov.au

Student spaces

Relax, study or catch up with friends at our comfy student spaces.

All our campuses have student lounges and informal learning spaces available for all students to use.

They have Wi-Fi access, moveable and fixed furniture, power points and kitchenette facilities.

vu.edu.au/student-spaces





Fitness centres & facilities

Campus life is about more than study. Our fitness facilities give you plenty of opportunities to keep fit and healthy.

Our Footscray Park, St Albans and Werribee campuses have modern, fully equipped fitness centres with group and individual exercise programs.

You can also take advantage of:

- a 25-metre indoor heated swimming pool at the Footscray Park campus
- team and personal training as well as group exercise classes at all fitness centres
- swimming lessons for adults and children at the Footscray Park campus
- multipurpose sports halls at Footscray Park, Footscray Nicholson and St Albans campuses
- tennis courts at Footscray Park and Werribee campuses
- a first-class athletics track and rugby field at the Werribee campus
- a wide range of sporting and recreational equipment for hire.

vu.edu.au/fitness-centres



Chaplaincy & places of worship

Our chaplaincy service is here to offer multi-faith spiritual and emotional support.

The VU chaplain can put you in contact with people and communities of your own faith.

You can find reflection rooms and Muslim prayer rooms at many of our campuses.

vu.edu.au/chaplaincy

Child care

Take advantage of the great child care deals for VU students.

We offer child care for children aged up to six at our Footscray Nicholson and Werribee campuses. Wait list priority is given to students and staff.

vu.edu.au/child-care

Top VU perks

- Discount student movie tickets at Sun Theatre, Yarraville.
- Free Wi-Fi on all campuses.
- Discount massage and myotherapy at VU's Whitten Oval student teaching facility. And, you might catch a glimpse of the Western Bulldogs in training!

GET INVOLVED



Study abroad

You have lots of great options to study overseas as part of your course!

Participate in an exchange program, or join a study tour or short term program. Studying overseas won't extend the duration of your degree. With over 50 partner universities around the world and options for both semester-long as well as shorter programs, taking an overseas study break has never been easier. Where will your degree take you?

vu.edu.au/study-overseas

"I went to Stetson University in Deland, Florida. It was an extremely valuable experience as it allowed me to be very independent, taught me new ways to learn and study and allowed me to experience a whole heap of things I never would have got to experience here in Australia!"

EMILY PRICE

Bachelor of Business/ Bachelor of Law

Study overseas and:

- develop a network of contacts and extend your career opportunities
- learn a language and enhance your communication skills
- receive financial support to help fund your trip
- gain life experience and greater self-confidence
- receive credits towards your VU degree, in consultation with your course chair.

Learning Hubs

Make the most of your university experience with the Learning Hub. These inviting, collaborative campus and online spaces are designed to support you every step of the way. Our team of Learning Advisors offer a wide variety of services and activities to help you succeed.

Essential Activities

Want to improve your study skills? Check out our Essential Activities, offered in both workshop and online format. Tailored to your course year, these workshops will support the skills you need to succeed. Browse the vast range of skill development workshops and book via the <u>VU App</u>.

Drop-in sessions

Have some specific concerns about your writing, math, an assignment or presentation?
Drop-ins are where you can chat one on one with a Learning Advisor about your assignments and more.
No bookings required.
Check Learning Hub Online for the schedule.

Student Mentors

Student Mentors are experienced and successful students ready to share their knowledge and skills with you. They're here to help you navigate university and achieve your goals.

You can meet Student Mentors on campus in the Learning Hubs or connect directly via our new app – VYGO.

VYGO: You can easily find and connect with a mentor who has similar interests and is studying the same course as you. They will be able to provide you with valuable advice, guidance, and support as you navigate your university experience. Whether vou're looking for help with your coursework, need advice on improving your time management. or just want someone to talk to, VYGO makes it easy to find the perfect mentor for you. Download the app and register today and start building your network of support.

web.vygo.app

vu.edu.au/learning-hubs

VU Employ

VU Employ is here to provide you with advice and support along every step of your career journey – from crafting your resume for casual employment to exploring your graduate career options.

vu.edu.au/vu-employ vuemploy@vu.edu.au

Online jobs board

Find a part-time, holiday or graduate job.

Career advice

Chat to our highly qualified and experienced team via email or drop-in to visit us at City Tower and Footscray Park.

We can help with:

- resume and cover letter reviews
- support with key selection criteria
- career resources and workshops
- mock interviews
- email career advice
- resume reviews by appointment (30 mins)
- career counselling (45mins).

learninghub.vu.edu.au

Victoria University Student Union

The Victoria University Student Union (VUSU) is the peak student body representing all students at VU.

Get involved with VUSU to:

- meet other students and stay involved with VUSU events
- join the International Students Association or your College society
- contribute an article or artwork to VUSU's Hyde Magazine
- connect with your elected representatives, including Queer, Women's and Cultural Diversity Officers.

vustudentunion.com

Leadership & professional development

We'll help you become an authentic leader. Develop your leadership skills and confidence by taking advantage of our leadership development opportunities. Join other students at leadership development events and workshops throughout the year, attend the Student Leadership Conference and hone your skills with our LEAD (Learn. Evolve. Aspire. Develop) program. Our outstanding student leaders are recognised annually at the Student Leadership Awards.

vu.edu.au/studentleadership

"You can't be what you can't see, so it's time to define leadership on your terms, believe in yourself and start achieving your dreams!

The Student Leadership Awards recognise and embrace a progressive definition of leadership and celebrate an incredibly diverse array of students' achievements. I am so proud to be a Student Leadership Award winner and I hope VU students from all backgrounds continue to feel inspired to nominate themselves and others."

KATI ELIZABETH

Student as Staff Award recipient



Clubs & societies

Joining a student group is a great way to meet people who study your course or share similar interests. You can choose from a wide range of clubs and societies, or even start a new club. Our clubs run exciting on and off-campus and online events throughout the year such as trivia nights, cultural dance classes and social activities.

vu.edu.au/clubs

International Students Association

The International Students Association (ISA) represents all international students at VU. They run diverse events and activities for international students to get involved at VU.

facebook.com/vicuniisa

Victoria University Postgraduate Association

The Victoria University
Postgraduate Association
(VUPA) is run by postgraduates
for postgraduates. VUPA provides
a channel to share information and
concerns and organises academic
and social events.

Join VUPA if you want to embrace your uni experience as a postgraduate student.

facebook.com/VUniPA



Vollies Have you always thought about volunteering but never quite got around to it? Join the Vollies, VU's student volunteering program. Our Vollies program will provide you with opportunities to volunteer on campus, online, and in the local community throughout the year. Become a VU Vollie to: make new friends develop personally and professionally broaden your network learn new skills have a positive impact on VU and the broader community. vu.edu.au/vollies "Becoming a Vollie was the best thing I did at uni. I have met so many people, volunteered at many events, done things I never saw myself doing such as public speaking, made lifelong friends and enriched my uni experience."

MARK MICALLEF

Bachelor of Education P-12



Top student apps

1. VU App

VU's handy portal to all of your essential digital systems. Keep track of your classes, assignments, Essential Activities, results and more. vu.edu.au/vu-app

2. VUSAFE

VU's free, official mobile safety app packed with safety information, tools and features to keep you safe on campus.

vu.edu.au/safety-app

3. Uber

Request a ride, track and share your journey all without cash or credit cards.

uber.com/au/en/ride

4. PTV

Easy access to public transport timetables and alerts. bit.ly/PTV-app

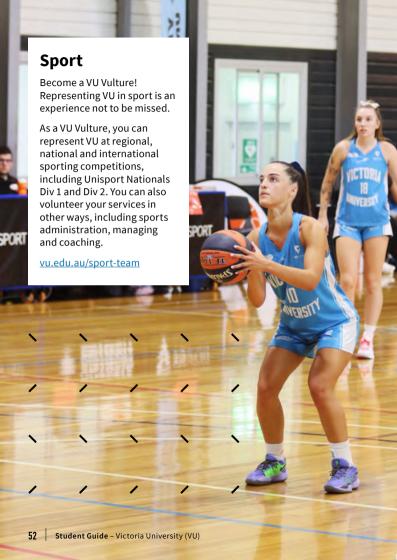
5. Footscrav Foodie

Eat and drink your way through Footscray while earning points, achievements and badges.

linktr.ee/footscrayfoodieapp

6. Calm

A meditation app to help you relax, focus and sleep better. calm.com



GET HELP

VUHQ

If you need information, support accessing our services, advice, or want to give us feedback about our customer service, our team of Student Advisors are here to assist you.

vu.edu.au/vuhq



and other ho

International Student Support

The International Student Support (ISS) team supports international student visa (subclass 500) holders.

We can help you:

- settle into life in Melbourne and at VU
- engage with the local community
- in times of natural disaster and other home country events
- cope with cultural differences.

vu.edu.au/international-studentsupport

Academic support

Learning Hubs provide a variety of academic support and skill building activities for all students.

Learning Advisors and Student Mentors are available to help you with your assessments, study skills, presentation skills, time management and more.

vu.edu.au/academic-support

Financial advice

We're here to help with budgeting, general financial advice and short term financial assistance. We also run an ATO tax help service.

We can also advise you on student loans and grants, external scholarships and Centrelink issues.

vu.edu.au/financial-advice

For saving money

1. Shop in local markets and op shops

Markets such as Footscray or Queen Victoria sell cheap, fresh produce (especially just before closing), and op shops (e.g. the Salvos and Savers) sell cheap furniture and clothing.

2. Student deals and discounts

Check out what discounts you can get as a student.
vu.edu.au/student-deals

3. Walk or ride to campus

Save money and the environment and walk or ride to campus. vu.edu.au/bike-hubs

4. Pack your own food

Bring lunch to uni and use the microwaves located in the student kitchenettes. vu.edu.au/student-spaces

5. Buy books and equipment second hand

Save money on your text books by buying second hand via second-hand book buy, swap and sell Facebook groups.

Housing & accommodation

Student Welfare provides assistance with tenancy and homelessness issues, access to the student housing database and lots more. We also operate UniLodge Victoria University, a state of the art student residence with a cafe and convenience store.

If you're eligible you can apply for guaranteed accommodation at UniLodge Victoria University. This also applies to other UniLodge properties across Melbourne if UniLodge Victoria University is full.

vu.edu.au/housing

vu.edu.au/accommodationguarantee

Accessibility support

If you have a disability or medical condition that could impact your studies, talk to us.

We can provide support to enhance your learning in class through course adjustments, alternative assessment arrangements and direct, in-class support workers. Our Accessibility Liaison Officers (ALOs) help students participate in all aspects of student life by helping you determine the support you need such as Auslan interpreters. Talk to us about our range of library services, as well as specialist equipment and software, to support your studies.

vu.edu.au/accessibility-services

Complaint resolution

We encourage you to be independent and effective problem solvers. Use our three-step process to resolve problems.

vu.edu.au/complaint-resolution

Step 1: Identify the problem and a solution

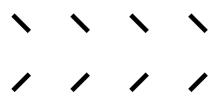
Clarify your problem and, if you can, think of some possible solutions. You can then approach the most appropriate staff member to talk about your concerns.

Step 2: Seek assistance

You have free and confidential access to our support services to assist you with your problem.

Step 3: Initiate action

Speak to the relevant staff member and try to work out reasonable and realistic solutions. If you want, a Student Advocate can help you speak to a staff member.



Student Advocacy

We provide confidential advice, support and representation to help you progress successfully during your time at VU. We can help you prepare and present your own views regarding course progress, appeals, special consideration and complaint resolution.

vu.edu.au/advocacy

Student Welfare

Our free and confidential support and assistance will help you develop practical skills to better manage your time, money and personal issues.

We can help you develop strategies to concentrate on your studies, provide referral to legal services and support services for drug and alcohol abuse, assist with women's issues, help with cultural support and connect you with other agencies including Consumer Affairs and Centrelink.

vu.edu.au/welfare

Counselling

Need to talk things through? Come to us for confidential individual counselling sessions, as well as year-round group workshops to equip you with the skills, tools and resources to handle the demands of study.

vu.edu.au/counselling

WestCASA

VU has engaged WestCASA (Western Region Centre Against Sexual Assault) to provide on-campus, trauma informed, therapeutic counselling and support to students who are victim survivors of sexual assault and family violence.

Make an appointment by emailing intake@westcasa.org.au or calling +61 9216 0444.



STAYING FRIENDS

Your journey with VU continues beyond your studies.

As a VU graduate, you are part of a global network of over 270,000 alumni, giving you access to many benefits including:

- discounted postgraduate courses
- career advice and support for two years
- free Chinese Mandarin language classes
- networking opportunities with other industry professionals
- connection and access to VU alumni social media channels
- reunions and social events.

Find out what it means to be a VU alum and how we support your lifelong professional growth.

vu.edu.au/alumni





vu.edu.au vupolytechnic.edu.au

Last updated: March 2023

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TEOSA No. PRV12152, Provider Category: Australian University